



Farmer Ted's Adventure Farm Visitor Risk Assessment

People at risk: All staff, customers, visitors and contractors

| Hazards Identified | How it can be caused | Control Measures in place | Likelihood | Outcome | Risk Level |
|-------------------------|---|---|------------|---------|------------|
| Slips, trips & falls | <ul style="list-style-type: none"> - Uneven floor surfaces - Changes in floor surface - Steps - Falling from play equipment - Falling from vehicles - Running - Climbing on fences & walls - Wet floors | <ul style="list-style-type: none"> - Changes in floor surface highlighted / painted - Edges of steps painted white - Good lighting in all areas - Sensible footwear recommended on website – no heels - Safety surfaces under play equipment – play bark, rubber crumb, honeycomb matting, grass - Seat belts & roll bars fitted on barrel rides - Customers remain seated on tractor ride - Low roofs padded / marked - Signage used to identify wet floors | 3 | 2 | 6 |
| Collision with vehicles | <ul style="list-style-type: none"> - In the car park - Vehicles on site - Unloading / dropping off in inappropriate areas - Tractor & barrel rides | <ul style="list-style-type: none"> - 8 metre, traffic free slope between exit door and car park - One way system in place in the car park - Speed limits in place across the site - Drop off point at front entrance for coaches and taxis - Coach parking on the grass by the pond away from main traffic flow - Staff in the car park at peak times to direct & monitor parking - No vehicles on the farm park during opening hours unless for an essential reason when a member of staff walks in front to clear the route. - Strict procedures for accounting for customers on tractor & barrel rides which operate on designated tracks in non-public areas. | 1 | 4 | 4 |



Hazards Identified How it can be caused Control Measures in place Likelihood Outcome Risk Level

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| Lost children & separated families | <ul style="list-style-type: none"> - Unsupervised children - Crowded areas - Children wandering off - Emergency situations | <ul style="list-style-type: none"> - Parents asked to supervise their children at all times - Groups encouraged to have a way of identifying their members – uniform, high vis vests, coloured hats etc - Staff on radio and procedures in place to reunite families - CCTV covers large areas of the site | 3 | 1 | 4 |
| Bacterial contamination | <ul style="list-style-type: none"> - Poor hand hygiene - Eating in animal contact areas - Unsupervised children in animal contact areas - Contact with animal faeces - Customers not aware of the risk of contamination - Touching / feeding animals | <ul style="list-style-type: none"> - Hand wash facilities located around the site with signage about the importance of doing so before eating & after touching animals - Information on the risk to health available on the website, in the toilets, at hand wash stations and from staff during animal activities. - Cleaning and maintenance schedules in place to control the risk from bacteria - Animals not allowed to wander the park - Supervised animal handling sessions - Clearly separated animal contact and play areas | 3 | 3 | 9 |
| Injuries from animal contact | <ul style="list-style-type: none"> - Poor supervision of animal activities - Unsupervised children - Ignoring instruction & warning signs on animal pens - Feeding animals - Eating around animals - Entering animal pens & fields | <ul style="list-style-type: none"> - All staff fully trained in running animal handling sessions - Only good-natured animals used for handling sessions - Staff in the animal barn to supervise animals and customers & encourage safe behaviour - Animal fields double fenced to restrict access & contact - Children to be supervised by their responsible adults at all times - Signage up about NOT feeding animals & washing hands before and after doing so. - Animal movement around the site restricted when open to allow for animal activities only. - 1st aiders available on site | 3 | 4 | 8 |



Hazards Identified How it can be caused Control Measures in place Likelihood Outcome Risk Level

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|---------------------------------------|---|--|---|---|---|
| General injuries | <ul style="list-style-type: none"> - Burns from rope, slides, hot food - Scalds from hot drinks, hot water in taps - Splinters from fencing, wooden play equipment - Contact injuries from general play - Sand in the eyes - Collisions with other children – bumps & bruises | <ul style="list-style-type: none"> - Long sleeved tops and trousers recommended for play equipment - Play equipment with age restrictions clearly labelled - Take away cups & lids available for hot drinks - Hot water in taps thermostatically controlled to 35-45°C - Wood of play equipment treated to remove the risk of splinters - Some risk of injury inherent with all play - Rules of use displayed at specific play areas - Cleaning and maintenance schedules in place to identify and rectify potential hazards - Ice packs available for bumps & bruises - 1st aid available on site - Accident reporting and monitoring in progress | 2 | 2 | 4 |
| Weather conditions | <ul style="list-style-type: none"> - Sunburn from hot weather - Wet clothing and footwear - Crowded indoor areas in wet weather - Cold wind | <ul style="list-style-type: none"> - Umbrellas available for picnic tables to give shade - Several buildings available with shade from sun / protection from rain - Picnic areas available under cover - Heated indoor areas available - Limited amount of spare clothing available - Advice on website on appropriate clothing for the site | 2 | 1 | 2 |
| Emergency situation | <ul style="list-style-type: none"> - Separation from families & belongings - Confusion as to where to go - Serious injury | <ul style="list-style-type: none"> - Procedures in place to get emergency vehicles on site - Procedures in place to deal with incidents & accidents - Full evacuation plan in place with staff trained in its implementation - Procedures in place for reuniting missing children and families - CCTV covers large areas of the site - 1st aiders available on site | 2 | 3 | 6 |
| Access for those with mobility issues | <ul style="list-style-type: none"> - Pushchairs - Wheelchairs - Customers with medical conditions | <ul style="list-style-type: none"> - All areas accessible including toilets - Bridges on site can be bypassed - Access statement available on website | 2 | 1 | 2 |



Hazards Identified How it can be caused Control Measures in place Likelihood Outcome Risk Level

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|-----------------------|---|--|---|---|---|
| Transfer of infection | <ul style="list-style-type: none"> - Close contact with people you don't usually meet or have contact with -Transmission of viruses from person to person in crowded, poorly ventilated areas - Poor hand hygiene - Non consideration of others | <ul style="list-style-type: none"> - Customers encouraged to book tickets on line in advance to enable us to monitor numbers on site - Daily timetable devised to provide activities across the site at a variety of times - The majority of activities take place outdoors & in well-ventilated areas. - Indoor areas are ventilated as much as possible - Customers are asked to be considerate of others and wear face coverings in indoor areas if unwell. - Customers are asked not to visit if suffering from Covid or other virus like symptoms. - Cleaning regime in place throughout the day & across the site | 3 | 3 | 9 |
|-----------------------|---|--|---|---|---|

Risk Matrix

| Likelihood | Injury Outcome | | Damage Outcome | Risk Level Scores |
|---------------------|-------------------------------|---|--|-------------------|
| 5 Almost certain to | Death or Permanent Disability | 5 | Total destruction | 10 – 25 High Risk |
| 4 Very likely | Hospitalisation | 4 | Significant damage | |
| 3 Likely | Treatment by local doctor | 3 | Maintenance required before use can continue | 7 – 9 Medium Risk |
| 2 Unlikely | First Aid treatment | 2 | Repairs completed without disruption | |
| 1 Very unlikely | Discomfort | 1 | Slight scratches | 1 – 6 Low Risk |

See also:

- The Industry Code of Practice preventing or controlling ill health from animal contact at visitor attractions advice to teachers and others who organise visits for children:

- The Public Health England: avoiding infection on farm visits leaflet: https://www.farmerteds.com/assets/Farm_visits_avoiding_infection.pdf